



Our clinic is using a new artificial intelligence (AI) solution called AI Scribe. It is a technology that helps us during patient visits by preparing notes based on our conversations with you. This allows doctors to focus more on patients and less on typing.

What is an AI Scribe?

An AI scribe is a computer application which makes temporary audio recordings and transcriptions of our discussion which can then be turned into a summary note to become part of your electronic medical record.

How will this affect you?

If you agree, your doctor will begin using the AI scribe at the start of your visit. The AI does not make decisions about your care – it only summarizes your conversation and the observations your doctor has made. After your visit, your doctor will review the information drafted by the AI scribe to make sure it is accurate and complete.

Privacy

AI scribe vendors must comply with Ontario's privacy laws and other legal requirements to safeguard your Personal Health Information (PHI). No PHI is used to train or improve any AI model. Once your doctor adds your note to your electronic record all temporary audio recordings and transcripts are securely deleted.

Risks

While safeguards are in place to protect your personal health information and comply with Ontario's privacy laws, there are always some risks. These include possible inaccuracies in documentation and possible AI bias. Your personal health information is protected under Ontario's privacy laws, and our clinic is committed to maintaining the security, accuracy, and confidentiality of your information.

Your Consent

The use of AI scribe during your visit is completely voluntary. Your doctor will ask you if you agree to the use of AI scribe during your visit. You are not required to agree. If you do agree, you can always change your mind at any time by telling your doctor if you no longer want the AI scribe to be used.

If you have any further questions or concerns, please speak with your doctor.

